



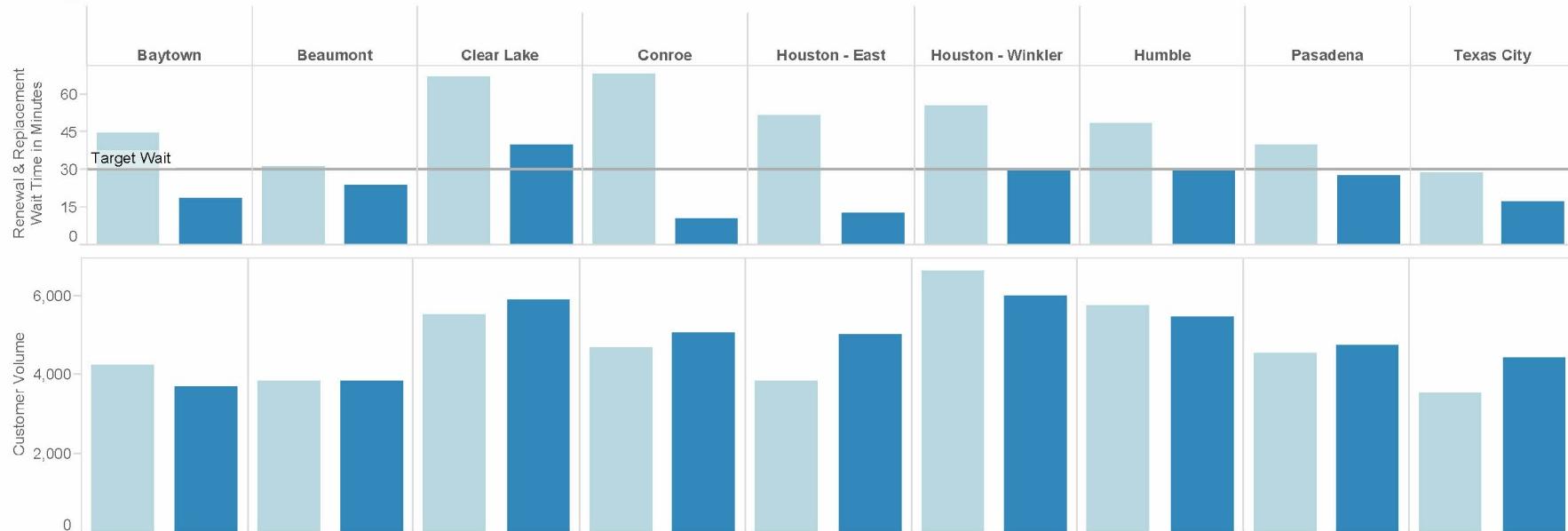
## Driver License Regional Monthly Review

Year  
2012      2013

Region 2B: East Houston

November 2013

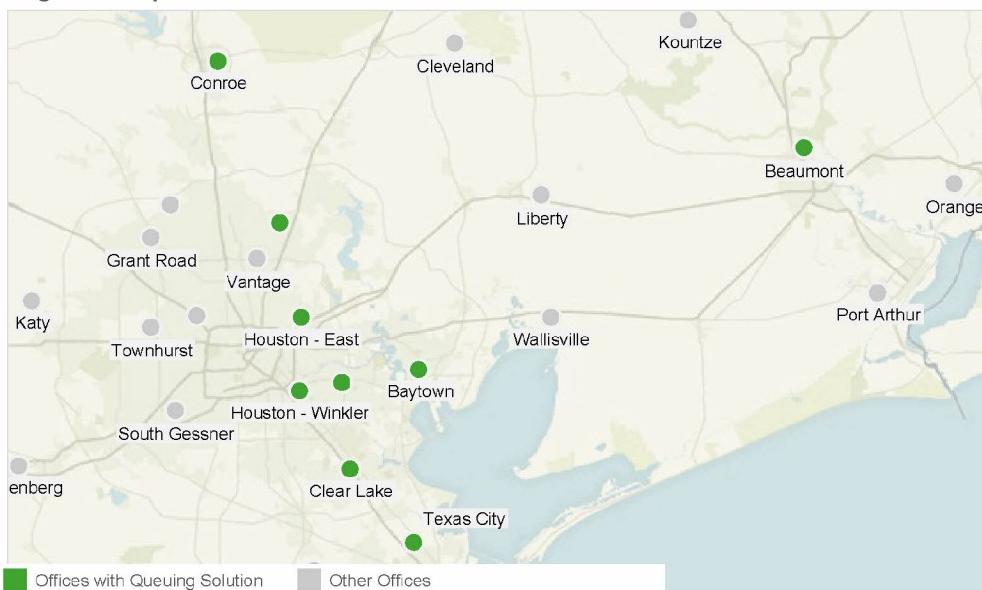
## Average Waits and Customer Volume



## Performance by Transaction Type

OfficeName	Customer Volume			Avg. Wait Time in Minutes		
	Replace & Renew	Originals	Other Types	Replace & Renew	Originals	Other Types
Baytown	1,693	641	1,356	18	29	25
Beaumont	2,132	522	1,182	23	26	33
Clear Lake	3,129	1,616	1,137	40	44	23
Conroe	2,275	1,037	1,711	10	18	14
Houston - East	2,050	1,243	1,690	13	27	30
Houston - Winkler	2,407	1,278	2,307	30	35	37
Humble	2,554	1,322	1,549	31	51	29
Pasadena	2,178	1,045	1,517	27	30	24
Texas City	2,047	1,103	1,249	18	22	25

## Regional Map



2:13-cv-193  
09/02/2014

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